

DOUGLAS MUZZIO

1. **EDUCATION:**

<u>Degree</u>	<u>Institution</u>	<u>Field</u>	<u>Dates</u>
Ph.D.	New York University	Political Science	1980
M.A.	New York University ICSPSR, University of Michigan	Political Science	1972 1971
B.A.	Fordham University	Political Science	1969

2. **FULL-TIME ACADEMIC EXPERIENCE:**

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Dates</u>
Baruch College	Assistant Professor	Political Science	9/80-8/85
Baruch College	Associate Professor	Political Science	9/85-8/90
Baruch College	Professor	Political Science Public Affairs	9/90-8/94 9/94-

3. **PART-TIME ACADEMIC EXPERIENCE:**

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Dates</u>
Baruch College	Adjunct Instructor	Political Science	9/78-5/80

4. **NON ACADEMIC EXPERIENCE:**

<u>Place of Employment</u>	<u>Title</u>	<u>Dates</u>
CUNY-TV	Host of "City Talk"	8/01-present
Center for Innovation and Leadership in Government	Co-director of CUNY public affairs center	1/01-present
WABC-TV (New York)	<i>UP CLOSE</i> weekly commentator On-air political analyst	10/00-10/05 3/99-10/05
Baruch College Survey Research Unit	Founder/former director, member	6/94-present
Hispanic Federation of New York City	Survey Director	6/93-1/08
New York City Police Department	Project designer, developer, deliverer of "Streetwise"	1/98-7/00

Empire State Survey	Co-director	6/92-6/98
WABC-TV/New York Daily News	Polling Consultant and Political Analyst	Spring/Fall 98 Fall 97
Pequannock Township Board of Education	Trustee	4/92-95; 4/95-98
ABC News	Polling associate Polling Analyst	9/87-12/88 Fall 80-Spr 00
New York State Charter Commission for Staten Island	Polling consultant	10/91-4/92
Roper Organization	Polling analyst	Fall 1991
New York City Mayoral Campaign of David N. Dinkins	Issues director	4/89-11/89
New York City Charter Revision Commission	Consultant	7/87-12/88
New York City Department of Sanitation	Policy consultant	Fall 85-Spring 86
New York City Councilmember-At-Large Antonio Olivieri	Chief of Staff	1/78-2/80

5. **EMPLOYMENT RECORD AT BARUCH:**

<u>Rank</u>	<u>Dates</u>		
Baruch College	Adjunct Instructor	Political Science	9/78-5/80
Baruch College	Assistant Professor	Political Science	9/80-8/85
Baruch College	Associate Professor	Political Science	9/85-8/90
Baruch College	Professor	Political Science	9/90-8/94
		Public Affairs	9/94-

6. **PUBLICATIONS IN FIELD OF EXPERTISE:**

A. Books:

D. Muzzio. *Watergate Games: Strategies, Choices, Outcomes*. New York: New York University Press, 1982.

B. Papers in Professional Journals:

(1) Articles:

D. Muzzio and T. Halper. "Dead Ends: Urban Poverty and Underclass Narratives in American

Movies Through the Great Depression," *Journal of Popular Culture*, forthcoming.

T. Halper and D. Muzzio. "The Republic in the Metropolis," *Journal of Popular Culture*, forthcoming.

T. Halper and D. Muzzio, "Hobbes in the City: Urban Dystopias in American Movies," *Journal of American Culture*, 30 (Dec 2007), pp. 379-390.

G. Van Ryzin, D. Muzzio, and S. Immerwahr. "Explaining the Race Gap in Satisfaction with Urban Services," *Urban Affairs Review*, 39 (May 2004), pp. 613-632.

G. Van Ryzin, D. Muzzio E. Martinez, R. Gulick, and S. Immerwahr. "Drivers and Consequences of Citizen Satisfaction: An Application of the American Customer Satisfaction Index Model to New York City," *Public Administration Review*, 64 (May/June 2004), pp. 331-341.

D. Muzzio and T. Halper. "Pleasantville? The Suburb and Its Representation in American Movies," *Urban Affairs Review*, 37 (March 2002), pp. 543-574.

G. Van Ryzin, M. Ronda, and D. Muzzio. "Factors Related to Self-Sufficiency in a Distressed Public Housing Community," *Journal of Urban Affairs*, 23 (2001).

D. Birdsell, D. Muzzio, D. Krane, and A. Cottreau. "Web Users Are Looking More Like America," *The Public Perspective*, (April/May 1998), pp. 33-35.

D. Muzzio and D. Birdsell. "The 1996 'Net Voter,'" *The Public Perspective*, 8 (Dec./Jan. 1997), pp. 42+.

C. Seron, M. Frankel, D. Muzzio, J. Pereira, and G. Van Ryzin. "The Perceptions and Experiences of Lawyers, Judges and Court Employees Concerning Gender, Racial and Ethnic Fairness in the Federal Courts of the Second Circuit of the United States," *Annual Survey of American Law*, (June 1997), pp. 415-528.

L. Bolce, G. De Maio, and D. Muzzio. "'Dial-in Democracy: Talk Radio and the 1994 Elections,'" *Political Science Quarterly*, 111 (Fall 1996), pp. 457-481.

D. Muzzio. "'Decent People Shouldn't Live Here': The American City in Cinema," *Journal of Urban Affairs*, 18 (1996), pp. 189-215.

D. Birdsell, D. Muzzio, H. Taylor, and D. Krane. "The Web Snares Voters," *The Public Perspective*, (June/July 1996), pp. 33-38.

D. Muzzio and R. Behn. "Welfare: The View from New York," *The Public Perspective*, 6 (Feb./Mar. 1995), pp. 35-38.

L. Bolce, G. De Maio, and D. Muzzio. "The 1992 Republican 'Tent': No Blacks Walked In (And Lots of Whites Walked Out)," *Political Science Quarterly*, (Summer 1993), pp. 255-270.

- L. Bolce, G. De Maio, and D. Muzzio. "Blacks and the Republican Party: The 20% Solution," *Political Science Quarterly*, (Spring 1992), pp. 63-79.
- G. De Maio and D. Muzzio. "The Will of the Community: Theories of Representation at the Founding and in Recent Political Practice," *Commonwealth*, 5 (1991), pp. 32-56.
- G. De Maio and D. Muzzio. "The American Founding, Civic Virtue, and Religion." *Journal of Interdisciplinary Studies*, 2 (1990), pp. 103-124.
- D. Muzzio. "The Urban Basement Revisited." *Urban Affairs Quarterly*, 25 (Dec. 1989), pp. 352-365.
- L. Bolce, G. DeMaio, and D. Muzzio. "ERA, Public Opinion, and American Constitutionalism," *Polity*, (Summer 1987), pp. 551-569.
- D. Muzzio, G. DeMaio, and G. Sharrard. "Mapping Candidate Systems Via Approval Voting," *Western Political Quarterly*, (Dec. 1986), pp. 663-674.
- D. Muzzio and R. Bailey. "Economic Development, Housing and Zoning: A Tale of Two Cities," *Journal of Urban Affairs*, (Winter 1986), pp. 1-18.
- L. Bolce, G. DeMaio, and D. Muzzio. "ERA and the Abortion Controversy: A Case of Dissonance Reduction," *Social Science Quarterly* (June 1986), pp. 299-314.
- D. Muzzio. "The Smell in the Urban Basement," *Urban Affairs Quarterly* (Sept. 1983), pp. 133-143.
- D. Muzzio, G. DeMaio, and G. Sharrard. "Approval Voting: Some Recent Empirical Evidence," *American Politics Quarterly*, 71 (July 1983), pp. 365-374.
- D. Muzzio and G. DeMaio. "The 1980 Elections and Approval Voting," *Presidential Studies Quarterly*, (Summer 1981), pp. 364-373.
- S. Brams and D. Muzzio. "Unanimity in the Supreme Court: A Game Theoretic Explanation of the Decision in the White House Tapes Case," *Public Choice*, 32 (Winter 1977), pp. 67-83.
- S. Brams and D. Muzzio. "Game Theory and the White House Tapes Case," *Trial*, 13 (May 1977), pp. 48-53.
- R. Burrowes and D. Muzzio. "The Road to the Six Day War: Aspects of an Enumerative History of Four Arab States and Israel, 1965-1967," *Journal of Conflict Resolution*, 16 (June 1972), pp. 21-26.
- R. Burrowes, D. Muzzio, and B. Spector. "Sources of Middle East Event Data," *Middle East Studies Association Bulletin*, 5 (May 1971), pp. 54-71.

(2) Proceedings: None

6. PUBLICATIONS IN FIELD OF EXPERTISE:

C. Chapters in Books:

D. Muzzio. "Covering Albany: Politics and the News Media in the Empire State" in G. Benjamin, ed. New York: Oxford University Press, forthcoming

D. Muzzio and J. Cortina. "New York in 2004: Political Blues for Hispanics," in R. De la Garza, Rodolfo O., Loui DeSipio, and David L. Leal, eds. *Beyond the Barrio: Latinos in the 2004 Elections*. South Bend, IN: University of Notre Dame Press, 2010.

D. Muzzio and J. Muzzio, "A Kind of Instinct: The Cinematic Shopping Mall As Heterotopia," in L. De Cauter and M. Dehane, eds. *Heterotopia and the City: Urban Theory and the Transformation of Urban Space*. Routledge, 2008.

D. Muzzio. "George Washington Plunkitt," *Encyclopedia of American Urban History*, D. Goldfield, ed. Sage, 2007, pp. 579-580

D. Muzzio, T. Halper, and J. Muzzio. "City and State Government in American Movies," in P. Rollins (ed) *Columbia Companion to American History in Film*, Columbia University Press, 2003.

D. Muzzio and T. Tompkins. "Finding the Mean: On the Size of City Councils," in F. Mauro and G. Benjamin (eds.) *Reemergence of Municipal Reform*, New York: Academy of Political Science, 1989.

D. Muzzio. "Jesse Jackson: Did He Have A Chance?" in ABC News, *The '88 Vote*, Capital Cities/ABC, 1989, pp. 32-37.

D. Muzzio and G. DeMaio. "Formal Theory and the Prospects of a Policy Science," in E. Portis and M. Levy (eds.) *Handbook of Political Theory and Policy Sciences*, Westport, Connecticut: Greenview Press, 1988.

d. Professional Reports Or Monographs:

D. Muzzio. "Government Structure: Borough Presidents and Public Advocate," a report to the 2010 New York City Charter Revision Commission, Aug. 15.

G. Benjamin and D. Muzzio. "Structures of New York City Government: City Council," a report to the 2010 New York City Charter Revision Commission, Aug. 15.

D. Birdsell and D. Muzzio. "Small Business Resource Center: NTIA/TOP Evaluation," a report to the Science, Industry and Business Library, New York Public Library, July 2006.

D. Muzzio and B. Fife. "An Introductory Guide for City Council Members," a handbook for New York City Councilmembers, Dec. 2005.

D. Muzzio. "Hispanic New Jerseyans on New Jersey," Second Annual Survey," Hispanic Federation, July 2005.

D. Muzzio. "Hispanic New Yorkers on *Nueva York*: Thirteenth Annual Survey, Hispanic Federation, July 2005.

L. Cortes-Vasquez and D. Muzzio. "Hispanic New Yorkers on *Nueva York*: Twelfth Annual Survey, Hispanic Federation, July-Aug. 2004.

D. Birdsell and D. Muzzio. "Addressing the Digital Divide: Branch Staff Survey." Prepared for the New York Public Library, December, 2003.

D. Birdsell and D. Muzzio. "The Next Leaders: UWNYP Grantee Leadership Development and Succession Management Needs," Prepared for the United Way of New York City, Oct. 2003.

L. Cortes-Vasquez, L. Miranda and D. Muzzio. "Hispanic New Yorkers on *Nueva York*: Eleventh Annual Survey, Hispanic Federation, July-Aug. 2003.

D. Birdsell and D. Muzzio. "Bridging the Digital Divide: CLICK ON @ THE LIBRARY Workshop Participant Survey, Wave 3, Jan. 2003. Prepared for the New York Public Library.

L. Cortes-Vasquez, L. Miranda and D. Muzzio. "Hispanic New Yorkers on *Nueva York*: Tenth Annual Survey, Hispanic Federation, July-Aug. 2002.

D. Birdsell and D. Muzzio. "Bridging the Digital Divide: CLICK ON @ THE LIBRARY Workshop Participant Survey, Wave 2, July 2002.

D. Muzzio. "Council Member's Guide to New York City Government," a handbook for New York City Councilmembers, Dec. 2001. Co-edited with B. Fife; author, "New York City Today," a demographic, socioeconomic and opinion study of New Yorkers.

D. Birdsell and D. Muzzio. "Branch Library Survey, 2001," a patron behavior analysis prepared for the New York Public Library, Dec. 2001.

L. Cortes-Vasquez, L. Miranda and D. Muzzio. "Hispanic New Yorkers on *Nueva York*: Ninth Annual Survey, Hispanic Federation, June-July, 2001.

D. Birdsell and D. Muzzio. "Bridging the Digital Divide: ClickOn@THE LIBRARY Workshop Participant Survey, Dec. 2001.

D. Muzzio and G. Van Ryzin. "Satisfaction with New York City Services: 2001." Final report of resident satisfaction survey prepared for New York City Council, Nov. 2001.
<<http://www.council.nyc.ny.us/index.cfm?page=reports>>

D. Muzzio and G. Van Ryzin. "Satisfaction with New York City Services: 2000. Final report of resident satisfaction survey prepared for New York City Council, Dec. 2000.

<www.council.nyc.ny.us/oversight.htm>

G. Donaldson, E. Marson, D. Muzzio, L. Oppenheim, and S. Poster. "Streetwise: Language, Culture and Police Work in New York City," curricula developed for the New York State Regional Community Policing Institute. Hispanic, Haitian, and Chinese in July 1998; African American and Russian in April 1999; Gay/Lesbian/Bisexual/Transgender and South Asian in Oct. 2000.

L. Cortes-Vasquez, L. Miranda, D. Muzzio. "Hispanic New Yorkers on Nueva York: Eighth Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, May-Aug. 2000.

D. Muzzio. "World Languages at CUNY: Phase II, International Business, Banking, Accounting," a report to the City University of New York based on research funded by a New York State Workforce Development Initiative grant, September, 1999.

L. Cortes-Vasquez, L. Miranda, and D. Muzzio. "Hispanic New Yorkers on Nueva York: Seventh Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, June-Sept. 1999.

D. Birdsell and D. Muzzio. "Universal Service: US baselines," "Government Programs Involving Citizen Access to Internet," and "Universal Service Scenarios: New York Stories," public policy analyses for the Markle Foundation on universal Internet access, Feb. 1999.

D. Birdsell and D. Muzzio. "SIBL Readers and Usage: A Call Slip Analysis," a report to the Science, Industry and Business Library of the New York Public Library, Feb. 1999.

L. Miranda and D. Muzzio. "Hispanic New Yorkers on Nueva York: Sixth Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, June 1998.

D. Muzzio and P. Arpaia. "World Languages at CUNY: A Labor Market Pilot Study," a report to the City University of New York based on research funded by a New York State Workforce Development Initiative grant, April 1998.

G. Van Ryzin and D. Muzzio, "Focus Group Report on the Communication-Intensive Courses," presented to Baruch College Senior Vice President and Provost Lois Cronholm, March 2, 1998.

C. Seron, M. Frankel, D. Muzzio, J. Pereira, and G. Van Ryzin. "The Perceptions and Experiences of Lawyers, Judges and Court Employees Concerning Gender, Racial and Ethnic Fairness in the Federal Courts of the Second Circuit," a report to the Second Circuit Task Force on Gender, Racial, and Ethnic Fairness, June 1977.

L. Miranda and D. Muzzio. "Hispanic New Yorkers on Nueva York: Fifth Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, June 1997.

G. Van Ryzin and D. Muzzio. "Training Needs of Community School Board Members," a study for the Board of Education of the City of New York, July 1996.

- L. Miranda and D. Muzzio. "Hispanic New Yorkers on Nueva York: Fourth Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, June 1996.
- D. Muzzio and R. Behn. "Children at Risk: New Yorkers on Education," a public opinion analysis for the Empire State Survey, June 1995.
- D. Muzzio and R. Berkman. "The State of Taxes: New Yorkers on Tax Policy and Priorities," a public opinion analysis for the New York State County Executives' Association, the New York State Association of Counties, and the Farm Bureau of New York State, March 14, 1995.
- L. Miranda and D. Muzzio. "Hispanic New Yorkers on Nueva York: Second Annual Survey," a public opinion analysis for the Hispanic Federation of New York City, December 1994.
- D. Muzzio. "Community School Survey," a public opinion analysis for the Pequannock Township Board of Education, November, 1994.
- D. Muzzio and R. Behn. "New Yorkers on Immigration and Intergroup Relations," a public opinion analysis for the U.S. Commission on Immigration Reform, Ellis Island, November 2, 1994.
- D. Muzzio and R. Behn. "New Yorkers on the Limits of Welfare," a public opinion analysis for the Empire State Survey, June 1994.
- D. Muzzio and R. Behn. "New Yorkers on Immigration," a public opinion analysis for the Empire State Survey, February 1994.
- L. Miranda and D. Muzzio. "Hispanic New Yorkers on Nueva York," a public opinion analysis for the Hispanic Federation of New York City, May 1993.
- D. Muzzio and R. Behn. "New Yorkers on New York," a public opinion analysis for the Empire State Survey, July 1992.
- D. Muzzio. "Staten Islanders on Secession," a report to the New York State Charter Commission for Staten Island, April 1992.
- D. Muzzio. "Moving Toward One City," "Schools for Tomorrow," 1989 Dinkins New York City mayoral campaign position papers on economic development and education. Principal author. Supervised preparation of transportation, housing, and health papers, Summer 1989.
- G. Benjamin and D. Muzzio. "The New York City Council: Election, Organization, and Operation," a study for the New York City Charter Revision Commission, January 1988.
- D. Muzzio. "A Status Report on Materials Recycling Activities in New York City," a report for the New York City Department of Sanitation, December, 1985. Written with several others.
- W. Castro and D. Muzzio. "The Adult Home Industry: A Preliminary Report," a report for the

New York City Council Subcommittee on Adult Homes, January 1979.

S. Cobb and D. Muzzio. "Foster Care in New York City," a report for Councilmember Antonio Olivieri, March 1979.

W. Castro and D. Muzzio. "Preliminary Report on the School Bus Controversy," a report for the New York City Council Subcommittee on Adult Homes, March 1979.

W. Castro and D. Muzzio. "Inappropriate Placements/Retentions in Adult Homes," a report for the New York City Council Subcommittee on Adult Homes, October 1979.

W. Castro and D. Muzzio. "Emergency Medical Services in New York City," a report to Councilmembers Antonio Olivieri and Robert Steingut, February 1978.

J. Avner and D. Muzzio. "The New York City Summer Program for Economically Disadvantaged Youth (CETA)," a report for Congresswoman Elizabeth Holtzman and Councilmember Antonio Olivieri.

e. Book Reviews:

D. Muzzio. Review of *Picture Windows: How the Suburbs Happened* by Rosalyn Baxandall and Elizabeth Ewen. *Journal of Urban Affairs*, 24 (2002), pp. 139-146.

D. Muzzio. Review of *The New York Approach: Robert Moses, Urban Liberals, and the Redevelopment of the Inner City* by Joel Schwartz. *Journal of Urban Affairs*, 16 (1994), pp. 194-196.

D. Muzzio. Review of *Losing Ground: American Social Policy 1950-1980* by Charles Murray. *American Political Science Review*, (Dec. 1985), pp. 1198-1199.

D. Muzzio. Review of *Foundations of Political Analysis* by Robert Abrams. *American Political Science Review*, (Sept. 1981), pp. 734-735.

7. OTHER PUBLICATIONS:

D. Muzzio. "Bloomberg Moves to Change City Hall -- But How?" *Gotham Gazette*, March 8, 2010.

D. Muzzio. "Saving Thompson," *Crain's New York Business*, May 24, 2009.

D. Birdsell and D. Muzzio. "A 'Customer' Survey for the City," *Gotham Gazette*, April 6, 2007.
<www.gothamgazette.com>

D. Muzzio. "What Residents Can Tell Government," *Gotham Gazette*. July 24, 2006
<www.gothamgazette.com>

D. Muzzio. "Hispanic Voting in New York," *Gotham Gazette*, March 2003.

<www.gothamgazette.com>

D. Muzzio. "Nonpartisan Elections and Voting," *Gotham Gazette*, Jan. 2003.

<www.gothamgazette.com>

D. Muzzio. "Bloomberg Jumps the Gun on Charter Reform," Op Ed, *Newsday* (New York), July 25, 2002.

B. Fife and D. Muzzio. "Council Has to Get Cracking on Redistricting," Op Ed, *Newsday* (New York), Jan. 31, 2002.

B. Fife and D. Muzzio. "Which Group Will Dominate the Races?" Op Ed, *Newsday* (New York), May 23, 2001.

D. Muzzio. "It Wasn't Meant to be in the Chill of the Night," Op Ed, *Newsday* (New York), Oct. 22, 2000.

D. Muzzio and A. Gourgey. "Survey Says," PBS *Democracy Project*, August 2000-present.

<http://www.pbs.org/democracy/build_your_own_campaign/survey_says.html>.

D. Muzzio. "Analyze a Poll," PBS *Democracy Project*, July 2000-present.

<http://www.pbs.org/democracy/readbetween_the_lines/poll.html>.

D. Muzzio. "Hitting the Reality Roadblock," ABC NEWS, March 8, 2000.

<<http://abcnews.go.com/sections/politics/dailynews/analysis030800.html>>

L. Miranda and D. Muzzio. "Hispanics Talk About HIV/AIDS," *Perspectiva Latina* (Fall 1996): 1+.

L. Miranda and D. Muzzio. "The Impact of AIDS on Hispanics/El Impacto Del SIDA entre Los Hispanos," *Viva New York*, Oct. 1995, pp. 13-16.

D. Muzzio and G. DeMaio. "Change the Way We Vote," Op-Ed, *Newsday* (New York), Sept. 28, 1985.

8. PRESENTED PAPERS, LECTURES, AND EXHIBITIONS AND PERFORMANCES:

a. Conference Papers

D. Muzzio and T. Halper, "Menaces and Laundrettes: The American and British City in Movies," British Association for American Studies, University of East Anglia, April 8-11, 2010.

D. Muzzio and T. Halper "It's a Wonderful Life?: Representations of the American Small Town in Movies," British Association for American Studies, Edinburgh, Scotland, March 27-30, 2008.

D. Muzzio, "Managing for Results/Giving People Voice: Resident Satisfaction Surveys in the U.S." Sino-U.S. Joint Conference, "Public Service Delivery and Citizen Satisfaction," Jiaotong University, Shanghai, China, June 28-29, 2007.

- D. Muzzio and T. Halper. "Dead Ends and Menaces: Urban Poverty and Underclass Narratives in American Movies," Annual Meeting of the Urban Affairs Association, Montreal, Canada, April 19-22, 2006.
- D. Muzzio and J. Muzzio. "A Kind of Instinct': The Cinematic Shopping Mall As Heterotopia," EAAE Colloquium, "The Rise of Heterotopia," Leuven, Belgium, May 26-28, 2005.
- D. Muzzio. "The Full Monty: Exposing the British City in Movies," Annual Meeting of the Urban Affairs Association, Salt Lake City, April 13-16, 2005.
- D. Birdsell, D. Muzzio and J. Ebanks. "The Next Leaders: Developing Tomorrow's Nonprofit Executives," Annual Meeting of the Alliance for Nonprofit Management: Washington, D.C., Aug. 12-15, 2004.
- D. Muzzio. "Nonpartisan Elections: Arguments, Evidence, Impacts," 2002 Charter Commission Process and Proposals, Public Policy Breakfast, Baruch College, CUNY, Sept. 25, 2002.
- D. Birdsell and D. Muzzio. "Consultant-Nonprofit Relationships: Who Expects What From Whom," Alliance/NCNA Joint Annual Conference, San Diego, California, June 13-16, 2002.
- D. Muzzio and T. Halper. "The Reel City: Images of American Cities in Movies, 1896-2001:" Annual Meeting of the British Association of American Studies, Oxford, England, April 5-8, 2002.
- D. Muzzio and T. Halper. "Hobbes in the Metropolis: Urban Dystopias in the Movies:" Annual Meeting of the Urban Affairs Association, Boston, Mass, March 22-25, 2002.
- G. Van Ryzin, D. Muzzio, E. Martinez, L. Gulick, and S. Immerwahr. "Satisfaction with NYC Government Services: An Application of the ACSI Model," Annual Meeting of the American Society of Public Administration, Newark, N.J., March 10-12, 2001.
- D. Muzzio and T. Halper. "Pleasantville: Representation of the American Suburb in Movies:" Annual Meeting of the Urban Affairs Association, Los Angeles, May 3-6, 2000.
- A. DiGaetano and D. Muzzio. "Power and Democracy in Urban Governance:" Annual Meeting of the Northeastern Political Science Association: Philadelphia, Nov. 10-13, 1999.
- D. Muzzio and T. Halper. "Dead End: Urban Poverty and Underclass Narratives in American Movies:" Netherlands American Studies Association, Middelburg, The Netherlands, June 1999.
- D. Birdsell and D. Muzzio. "The Internet, 'Electronic Democracy: and US Politics: Political Uses Of The World Wide Web In The 1996 US Presidential Campaign:" a paper presented at the "Images of Politics Conference:" University of Amsterdam, The Netherlands, Oct. 26-29, 1997. D.
- D. Muzzio and T. Halper. "'City of Hope?' Images of Urban Politics and Political Economy in American Film": Annual Meeting of the Urban Affairs Association, Toronto, Canada, April 1997.

D. Muzzio, T. Halper and J. Muzzio. "'It's A Wonderful Life?' The American Suburb and Small Town in Cinema:" Annual Meeting of the Urban Affairs Association, New York City, March 1996. .

D. Muzzio. "'Decent People Shouldn't Live Here': The American City in Cinema: Annual Meeting of the Urban Affairs Association, Portland, Oregon, May 1995.

L. Miranda and D. Muzzio. "Hispanic New Yorkers on Immigration/Hispanic Immigration on New York," Hispanic Federation of New York City Annual Conference, "Setting the Latino Agenda for New York City," December 6, 1994.

D. Muzzio. "Urban Underclasses in the US and UK," Annual Meeting of the Southeastern Political Science Association, New Orleans, April 1993.

D. Muzzio. "A British Urban Underclass?" Annual Meeting of the Urban Affairs Association, Cleveland Ohio, April 1992. D. Muzzio.

G. De Maio and D. Muzzio. "The Will of the Community: Theories of Representation at the Founding," Annual Meeting of the Northeastern Political Science Association, Philadelphia, PA. November 9-11, 1989.

R. Bailey and D. Muzzio. "Beyond City Limits: The Transformation of Hudson County, New Jersey:" Annual Meeting of the American Political Science Association, Atlanta, Georgia. August 30 - September 2, 1989.

L. Bolce, G. De Maio, and D. Muzzio. "The Religious Factor and the 1988 Elections," CUNY Political Science Conference, New York, February 24, 1989.

D. Muzzio. "'The Poor Always Ye Have With You'; Poverty and Religion in Nineteenth Century New York," The First Presbyterian Church of New York, February 22, 1989.

G. De Maio and D. Muzzio. "Beyond the Minimum Dogma: The American Founders and the 'Problem of Religion'," Annual Meeting of the Northeastern Political Science Association, Providence, Rhode Island, November 10, 1988.

G. De Maio and D. Muzzio. "The Deliberative Assemblies of 1787-1788 and the Theory of Representation," Annual Meeting of the American Political Science Association, Washington, D.C., September 1-4, 1988.

L. Bolce, G. De Maio and D. Muzzio. "Intensity and Majoritarianism: Illustrations from American Political Practice," CUNY Political Science Conference, New York, February 25, 1988.

D. Muzzio. "Downtown Development: Boon or Bane?" Annual Meeting of the Urban Affairs Association, Akron, Ohio, April. 1987.

L. Bolce, G. De Maio and D. Muzzio. "ERA: A 'Paradigm' of American Politics," Annual Meeting of the American Political Science Association, Washington, D.C., August 28-31, 1986.

R. Bailey and D. Muzzio. "Strategic Planning and Public Policy: Theoretical Possibilities and Practical Problems," Annual Meeting of the Urban Affairs Association, Fort Worth, Texas, March 5-8, 1986.

L. Bolce, G. De Maio and D. Muzzio. "Presidential Elections and the 'Women's Vote'," Annual Meeting of the Northeastern Political Science Association Boston, Massachusetts, November 15 - 17, 1984.

D. Muzzio "The Urban Underclass: Causes, Conditions, Consequences, Correctives," Annual Meeting of the Urban Affairs Association, University of Michigan, Flint, March 23- 26, 1983.

G. De Maio, D. Muzzio and G. Sharrard. 'The Classic Dilemma in Multi-candidate Elections: Proposed Reform," CUNY Political Science Conference, CUNY Graduate Center, December 11-12, 1981.

G. De Maio, D. Muzzio and G. Sharrard. "Approval Voting: The Empirical Evidence," Association for Public Policy Analysis and Management, Shoreham Hotel, Washington, D.C., October 23-25, 1981.

G. De Maio, D. Muzzio and G. Sharrard. "Alternative Electoral Systems: Approval Voting and the 1980 Elections," Northeastern Political Science Association Annual Meeting, Hilton Gateway, Newark, New Jersey, November 12-14, 1981.

D. Muzzio. "Deinstitutionalization: Ideology and Public Policy Failure in New York," CUNY Political Science Conference, CUNY Graduate Center, December 11-12, 1981.

S. Brams, D. Muzzio, A. Urken and G. Sharrard. "Results of Exit Poll of New Jersey Voters in Democratic and Republican Gubernatorial Primaries, June 2, 1981," Eagleton Institute of Politics, Rutgers University, June 17, 1981.

R. Burrowes, D. Muzzio, B. Spector. "Mirror, Mirror, on the Wall ... ; A Source Comparison of International Event Data," Annual Meeting of the International Studies Association, March, 1971. '

R. Burrowes, J. Garriga, D. Muzzio, and B. Spector. 'The Road to the Six Day War: A Relational Analysis of Conflict and Cooperation within between the Inter-Arab and Arab-Israeli Political Domains," Annual Meeting of the Middle East Studies Association, November, 1970.

R. Burrowes and D. Muzzio. "The Road to War: An Enumerative History of the External Politics of Israel, Jordan, Saudi Arabia, Syria and the U.A.R., 1965-1967," Annual Meeting of the American Political Science Association, September, 1970.

b. Lectures, Exhibitions, and Performances

Panelist, "Charter Revision and Governmental Reform in New York," CUNY Forum, March 23, 2010

Panelist, "Bloomberg and the Mayoralty: Money, Power, and a Politics of Independence," New School for Social Research, Sept. 29, 2009.

Respondent, "Is There an Italian/American Body Politic?" Italians in the Americas Conference,

Calandra Italian American Institute, New York City, April 24-26, 2008.

Panelist, "Pols vs. Polls: Handicapping 'Super Tuesday'," New York Press Club, January 29, 2008.

Moderator, "Is the American Dream Alive and Well in New York City," panel at "Is New York City Still a Middle Class Town?" Drum Major Institute-Baruch College School of Public Affairs, April 2, 2007.

Moderator, "The Role of Polling in the Politics and Governance of New York City," NYAAPOR, March 8, 2007.

Discussant, "New York State's Gubernatorial Race: What is the Advantage for New York City's Children," Citizens' Committee for Children, Oct. 17, 2006.

Moderator, "New York City Council Forum," Baruch College School of Public Affairs, co-sponsored with the Citizens Union and the League of Conservation Voters, Nov. 15, 2005

Panelist, "Politics: The New York City Mayoral Election 2005, and Looking Ahead," New York Press Club, Annual Conference on Journalism, New York University, Oct. 22, 2005.

Speaker, "American Election Process," U.S. Department of State (Voluntary Visitor Project from Sweden), Nov. 3, 2004.

Panelist, "The Impact of the 2004 Elections on New York," Marymount Manhattan College, Oct. 21, 2004.

Panelist, "Interest Groups and the National Interest," Multinational Institute of American Studies, New York University, July 15, 2004.

Moderator, "Race, Politics, and Policy," a panel at the annual meeting of the Urban Affairs Association, Washington, D.C., April 1-3, 2004

Panelist, "Interest Groups and the National Interest," Multinational Institute of American Studies, New York University, July 17, 2003.

Moderator, "2002 Charter Commission: Process and Proposals, Public Policy Breakfast series, School of Public Affairs, Baruch College, CUNY, Sept. 25, 2002.

Moderator, "Charter Revision," panel before the Women's City Club, St. Paul the Apostle, Sept. 24, 2002.

Panelist, "Interest Group Politics and the National Interest," Multinational Institute of American Studies, New York University, July 18, 2002.

Moderator, "Interest Group Politics and the National Interest," Multinational Institute of American Studies, New York University, July 26, 2001.

Moderator, "Making Sense of the Census: A Policy and Planning Agenda for New York City," Public Policy Breakfast Series, School of Public Affairs, Baruch College, CUNY, June 19, 2001.,

Speaker, inaugural meeting of the Northwest Bronx Democratic Alliance, April 4, 2001.

Moderator, "Public Opinion: What Constituents Want," "Running for the City Council: What You Will Need to Know When You Win," NYC 2001 Political Leadership Coalition, Baruch College, Feb. 25, 2001.

Presenter, "Know When to Hold 'em ... When to Fold Them," ASPA Meeting, Nov. 15, 2000. With D. Birdsell.

Moderator, panelist and organizer, "Election 2000: Pollsters, Pundits, and Politics," a forum at Baruch College School of Public Affairs, Nov. 2, 2000.

Speaker, "Political Campaigns and the Election Process in the U.S.," U.S. Department of State Visitor Program (Belarus opposition leaders), Sept. 15, 2000.

Moderator, "Press, Politics & Privacy," Public Policy Series, School of Public Affairs, Baruch College, CUNY, June 22, 2000.

Panelist and Organizer, "Pollsters, Pundits and Politics: Experts View the Super Tuesday Primaries," National Arts Club, March 3, 2000.

Moderator, "Ethnicity, Race and Gender in American Politics," a panel for Central and Eastern European Fulbright scholars, Multinational Institute of American Studies, New York University, July 26, 1999.

Speaker, "The Importance of Public Opinion in Campaigns," a class before "How to Run for Public Office" series sponsored by the New York City League of Women Voters, April 27, 1999.

Speaker, "Election Campaigns: Theory and Practice," League of Women Voters (Tajikistan Election Observation Tour), Nov. 17, 1998.

Panelist and Organizer, "The 1998 New York Elections by the Numbers: Pollsters, Pundits, and Pols," Baruch College, CUNY, Oct. 21, 1998.

Presenter, "Instructor Evaluation: Getting Beyond Satisfactory," School of Public Affairs, Baruch College, CUNY, Oct. 15, 1998. With D. Birdsell.

Panelist, "Voice of the Boroughs in the City's Second Century: Charter Reform, Consolidation and the Borough Presidents," Association of the Bar of the City of New York, May 7, 1998.

Panelist, "Governing Greater New York: Consolidation, Regionalism and Beyond," CUNY Forum, Graduate Center, Feb. 24, 1998.

Co-moderator, Annual Hispanic Federation of New York City Conference, Baruch College, September 1997.

Presenter/Demonstrator, "Using the World Wide Web to Facilitate Course-Related Communication at Baruch College, City University of New York, ED-MEDIA/ED-TELECOM 97, Calgary, Canada, June 1997. With D. Birdsell, R. Treitman, S. Ogino, and K. Cancienne.

Co-moderator, Annual Hispanic Federation of New York City Conference, Baruch College, September 1996.

Panelist, "Ethnicity and Gender in American Politics," Multinational Institute of American Studies, New York University, July 29, 1996.

Moderator, "Refocusing the Urban Image: Minority, Working Class and Middle Class Neighborhoods," Lehrman Institute, Nov. 7, 1995.

Co-moderator, Annual Hispanic Federation of New York City Conference, Baruch College, September 1995.

Moderator, Public Opinion, the News Media, and Foreign Policy, Multinational Institute of American Studies, New York University, Aug. 4, 1995.

Moderator, "Poverty in America: Social Responsibility and Self Reliance," Multinational Institute of American Studies, New York University, July 21, 1995.

Speaker, "Public Opinion and Welfare Reform in the Nation and States," a talk before the Barnard-Columbia Center on Urban Leadership/Center for the Social Sciences, Columbia University, December 7, 1994.

Moderator, "What Works and Doesn't Work When It Comes to Work," Lehrman Institute, Nov. 15, 1994.

Panelist, "Research on Immigration in Metropolitan New York City," a roundtable for the U.S. Commission on Immigration Reform, November 2, 1994.

Panelist, "'End Welfare As We Know It'? What Do We Really Know," a forum at United Neighborhood Houses of New York/Lenox Hill Neighborhood House, October 28, 1994.

Panelist, "Public Opinion, the News Media and Foreign Policy," a roundtable (chaired) at the Multinational Institute of American Studies, New York University, August 4, 1994.

Speaker, "New Yorkers, Immigrants and Jobs," Lehrman Institute, December 17, 1993.

Moderator, "New York: A City of Strangers," Lehrman Institute, Oct. 27, 1992.

Speaker, "Racism and Sexism in American Politics," Multinational Institute of American Studies, New York, July 16, 1991.

Speaker, "How Government Responds to Citizens' Needs," Multinational Institute of American Studies, New York, July 11, 1990.

Panelist, "The Election of David Dinkins," a roudtable at the Annual Conference of the New York State Political Science Association, Albany, N.Y. April 20-21, 1990.

Panelist, roundtable on "Recentralizing the City: Charter Reform in the 1980s," Annual Meeting of Urban Affairs Association, Baltimore, Maryland, March 17, 1989.

Panelist, roundtable on "Urban Transformation in the United States," CUNY Political Science Conference, February 25, 1988.

"Roundtable on Political Theory and the Policy Orientation in Political Science," Annual Meeting of the American Political Science Association, Chicago, Illinois, September 2-5, 1987.

Panelist, "Analyzing the 1986 Election," CUNY Political Science Forum, CUNY Graduate Center, November 21, 1986.

Chair, panel, "Who Runs New York City? Assessing the Power Structure(s)," Regional Meeting of the Urban Affairs Association, New York City, October 17, 1986.

"The Role of Computers in American Politics," a lecture before the Independent Computer Consultants Association, November 14, 1984.

Discussant, "Does the Use of Computers Influence Election Results?" a talk before the Data Management Association, October 17, 1984.

Guest, "Richard Nixon: Ten Years Later," the "Ralph and Ryan Show," WMCA (New York) August 9, 1984.

Guest, "Elections and Voting Turnout," WNBC-TV's "Today in New York," March 5, 1984.

Discussant, panel "Social and Cultural Changes in Suburban Life," Annual Meeting of Urban Affairs Association, University of Michigan, Flint, March 23-25, 1983.

Chairman/Discussant, panel on "The 1982 Elections," CUNY Political Science Graduate Center, December 10, 1982.

Moderator, panel on "Elementary and Secondary Education in New York City: Successes, Failures, Aspirations," CUNY Seminar/Internship Program in New York City Government, May 11, 1982.

9. **WORK IN PROGRESS:**

a. Papers submitted to journals for consideration:

"It's a Wonderful Life?: Representations of the American Small Town in Movies"

b. Other completed papers:

"Boyz and Laundrettes"

c. Research in progress:

Decent People Shouldn't Live Here: The Reel American City, 1896-2006

10. **PROFESSIONAL HONORS, PRIZES, FELLOWSHIPS:**

Nomination, National Academy of Television Arts and Sciences (New York) EMMY Award, "Best Political Programming: Series," Feb. 2005.

Louis Brownlow Award, American Society for Public Administration, 2005 for article "Drivers and Consequences of Citizen Satisfaction: An Application of the American Customer Satisfaction Index Model to New York City," *Public Administration Review*, 64 (May/June 2004), pp. 331-341.

Commendation, New York City Police Department, 2001, 2000, 1999 for "Streetwise" project.

Best Paper, 1985 Annual Meeting of the Urban Affairs Association; Finalist, Best Paper, 1995.

Presidential Excellence Award for Teaching, Baruch College, May 1988.

Research Fellowship, Baruch College, CUNY, Fall 2007/Spring 2008, Spring 2000, Spring 1988.

James C. Healey Award, Outstanding Doctoral Dissertation, New York University, 1980.

11. **GRANTS-IN-AID:**

CUNY Research Foundation, CATI Software, 2005. \$45,000.

United Way of New York, Leadership Development. 2002-2003. \$325,000.

Clark Foundation, "Consultant Relationships in the Nonprofit Sector," 2001. \$57,000.

Markle Foundation (subcontract), Research Reports on Universal Service, 1999. \$6000.

PSC-CUNY Research Awards: "The Full Monty: Exposing Images of the British City in Movies" (2004), "The Reel City: The American City in Movies, 1896-2000" (1997, 1999); "Dangerous

Classes: "Images and Realities of the Underclasses of Nineteenth Century London," 1989, 1991, 1992; "Urban Politics in an Age of Limits: Land Use Conflict in San Francisco, Boston, and Santa Monica," 1988; "Urban Economic Development: The Impacts of Central Business District Growth," 1986.

12. INSTITUTIONAL SERVICE:

A. Service to the Department

Member, Executive Committee, Political Science Department, Sept. 80- June 94.

Member, Political Science Technology Committee, Sept. 1988-Sept. 1994.

B. Service to the School

Member, School of Public Affairs (SPA), Personnel and Budget Committee, Sept. 2004-Aug. 2006; Sept 2008- present

Chair, Search Committee for Director of Executive Programs,

Member, Faculty Search Committee, health policy,

Member, SPA Dean's Search Committee, AY 1998-99

Member, SPA Dean's Search Committee, AY 1997-98

Chair, SPA Personnel and Budget Committee, Sept. 1997 – Aug. 2000.

Member, SPA Personnel and Budget Committee, Sept. 1994-Aug. 2000.

Member, SPA Executive Committee, Sept. 1994-Aug. 2000

Member, SPA Curriculum Committee, Sept. 199-Sept. 1998

Member, SPA faculty search committees (more than two dozen positions)

Member, School of Liberal Arts and Sciences, Dean's Released Time Committee, 1981-1983.

C. Service to the College

Member, College Personnel and Budget Committee, 1997-98, 1998-99. Aug 2004-August 2007.

Member, Visibility Committee, Baruch College Strategic Planning Activity, 2005.

Member, Middle States Committee, 1998.

Member, Presidential Commission on the Five Year Plan, 1997-98 Member, President's Committee on the Budget, Spring 1997. Member, Task Force on Communication Skills,

Member, College Academic Review Committee

Co-chair, Baruch College Task Force which led to the creation of Baruch's School of Public Affairs, Sept. 1993-Sept. 1994.

Member, Baruch College Affirmative Action Committee, September 1993-Sept 1995.

Member, Baruch College Fund's Committee on Public Affairs, Dec. 1993-Dec. 1995.

D. Service to the City University (if applicable)

Member, Search Committee for Calandra Institute Dean, Spring 2006.

Project director, NYS Workforce Development Initiative LOTE Phase I, II

Member, CUNY NYPD "Streetwise" team, Dec. 1997- 2000

Consultant, "Foreign Languages in the Workplace: A Program of Faculty and Curriculum Development to Integrate Campus Learning with Workplace Needs," grant proposal (successful) to the Fund for the Improvement of Higher Education, March 1998.

13. OFFICES HELD IN PROFESSIONAL SOCIETIES:

None

14. OTHER PROFESSIONAL ACTIVITIES AND PUBLIC SERVICE:

Panelist, " New York City Charter Revision Commission, June 10, 2010.

Member, Citizens Union Task Force on the New York City Charter, April - June 2010.

Instructor, "How to Run For Public Office in New York City," League of Women Voters," October 4, March 28 and Feb 27, 2007.

Principal organizer, "Mexican-American Leadership Development Program," a joint program of the Counsel General of Mexico and the Baruch College School of Public Affairs, March 21, 28, April 4, 2006. Presenter, "Advocacy: Influencing Public Officials and Public Policy," March 28, 2006.

Co-organizer and program moderator, Conference for New York City Council Members, a legislative retreat for New York City Council Members, Baruch College School of Public Affairs, Dec. 5, 2005. With Barbara Fife.

Witness, "Intro. 370," New York City Council, Committee on Governmental Operations, Nov. 29, 2005.

Participant, "Building Innovative Leaders for Community Change," Ford Foundation, March 21-22, 2005.

Discussant, "American Election Process," U.S. Department of State, Office of International Visitors, Nov. 3, 2004.

Consultant (pro bono), Pequannock Township, N.J. Library Survey, Spring-Winter 2004.

Witness, "The Mayor's Management Report," New York City Council, Committee on Governmental Operations, March 2, 2004

Expert Witness, " Proposed Charter Change: Electoral System," New York City Council, Oct. 23, 2003.

Expert Witness, "Nonpartisan Elections," New York City Charter Revision Commission, May 22, 2003.

Witness, Federal Communications Commission, New York Botanical Gardens, June 27, 2002.
Testimony on Fordham University radio transmission tower.

Host and curriculum co-developer, "Cultures of New York," a 6-session videoconferencing and Internet-based training program in cultural competency for caseworkers at the New York City Administration of Children Services, Spring 2002. With Sandra Poster.

Co-organizer, Conference for New York City Council Members, a three day legislative retreat for New York City Council Members, Baruch College School of Public Affairs, Dec. 2-4, 2001. With Barbara Fife.

Moderator, New York City Campaign Finance Board-sponsored debates for New York City Mayor, Comptroller, and Public Advocate, Fall 2001.

Participant, discussion group on Government Performance Measurement, Government Accounting Standards Board, New York, N.Y., June 14, 2001.

Witness, "Resident Satisfaction with New York City Services," New York City Council Committee on Governmental Operations, April 12, 2001.

Co-organizer, "Running for the City Council? What You Will Need to Know When You Win," four half-day sessions sponsored by the NYC 2001 Political Education Leadership Coalition, Jan.-March, 2001.

Witness, "Resident Satisfaction with New York City Services," New York City Council Committee on governmental Operations, Dec. 18, 2000.

Polling Consultant, WTRK-TV (Houston). Constructed survey on mayoral election and affirmative action referendum, Summer/Fall 1997

Consultant, "Pioneers Project," Federation of Protestant Welfare Agencies, Fall/Winter, 1995.

Member, Fair Housing Committee, Pequannock Township, New Jersey, April 1991 to January 1995.

Polling Analyst, *Los Angeles Times*, *Newsday* (New York), Exit poll analysis of New York State presidential primary, Spring 1992.

Director, Professional Internship Program, The Graduate School of Political Management, September 1991-June 1992.

Participant, New York City Districting Commission roundtable, Sept. 6, 1990.

Member, Public Policy Committee, New York City Parks Council, July 1980-July 1984.

Member, CETA Study Advisory Committee, New York City Parks Council, January 1979 - October 1979.

15. TEACHING ACTIVITIES AT BARUCH:

A. Courses Taught

- American Government and Politics (U)
- Politics and Literature (U)*
- The Cinema and the American Urban Experience (U)*
- New York City Government and Politics (U)*
- Urban Government and Politics (U)
- Urban Public Policy (U)*
- Poverty and Social Welfare Policy (U)*
- Political Behavior (U)
- Political Parties (U)
- Bloody Murder (Feit)*
- Media and Democracy (Feit)*
- New York City: Then and Now (Feit, twice)*
- Introduction to Public Affairs (G)
- Public Opinion and Public Management (G)*
- Leadership and Strategy in Public Affairs (G)*
- Public Administration in Modern Society (U)
- Public Opinion, Public Policy and the 2000 Elections (U)*
- Public Opinion, Public Policy and the 2004 Elections (U)

B. New courses/programs developed:

Those asterisked above.